Infobase Accessibility Conformance Report Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: World Religions database

Product Description: The *World Religions* database is a resource for student research. It features a variety of learning assets, including articles, images, primary source documents, sacred texts, fact files, terms, timelines, videos, and more.

Report Date: February 2020

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Note: This report reflects accessibility testing done on the initial landing pages, form pages, and various search results pages of the *World Religions* database. It does not consider the e-books offered in the *Complete Sacred Texts* area separately provided via Infobase's e-books website. For accessibility information about Infobase e-books, please see the e-books website's VPAT.

Evaluation Methods Used: The main testing tools and methods used were WAVE (Web Accessibility Evaluation Tool) from WebAIM, ARC Toolkit, and Colour Contrast Analyser from the Paciello Group, the JAWS (Job Access With Speech) screen reader from Freedom Scientific, and manual keyboard testing.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Notes: Content in the *World Religions* database comes from a variety of sources. Most images on the site have alternative text applied to them. However, standalone images accessed via search do not display alternative text for assistive technology, such as a screen-reader. The main reason is a soon to be replaced third-party plugin used initially to view the images more dynamically is blocking assistive technology from accessing the programmatic information of the images. Finally, current accessibility deficiencies do not necessarily mean that the use of assistive technology is impossible. It only means there may be some unclear, redundant, or inefficiently identified content read by assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Images, image buttons, linked images, form buttons, and inputs have appropriate, equivalent descriptive or alternative text. My Research and My Preference pages have a small number of non-text items that are missing an alternative text or associated text labels on some form control components. The search button in the top navigation area is missing a programmatic identifier. Single image pages accessed via search do not reveal alternative text to screen-readers. This issue is caused by a soon to be replaced third party plugin used initially to display images dynamically. The plugin blocks screen-reader access to an image's programmatic data. The detected accessibility issues listed are not necessarily detrimental to the full use of the website. Test method: WAVE, ARC Toolkit, JAWS, and manual visual checks.
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Partially Supports	There is a small collection of prerecorded sacred music audio-only media clips without closed captioning or

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		interactive transcripts. There is no silent video-only
• 602.3 (Support Docs)		content on the World Religions database.
		Test method: Manual visual checks.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Generally, most non-live videos have synchronized closed captioning and interactive transcripts. There is, however, a small collection of prerecorded sacred music audio-only media clips that do not have closed captioning or interactive transcripts. Some videos, when embedded on a page, do not display transcripts. An updated presentation that would include transcripts is being developed. Test method: Manual visual checks.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Interactive text transcripts and captions are available for most prerecorded videos. There is, however, a small collection of prerecorded sacred music audio-only media clips that do not have closed captioning or interactive transcripts. Test method: Manual visual checks
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most text labels are associated with corresponding form inputs, and data tables are correctly associated with their header cells. Some current exceptions are: • Heading levels do not reflect relative order in the hierarchy, but headings are mostly descriptive. Test method: WAVE, JAWS, manual visual checks
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508	Supports	The reading and navigation order of the content is logical and intuitive.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		Test method: WAVE, JAWS, manual visual checks
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Instructions for understanding and operating content do not rely on sensory characteristics. Typically, text instructions or labels are provided. Test method: WAVE, manual visual checks
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The World Religions database does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. For instance, most links are found in navigational regions of the website and are not in-line in the body text. Additionally, any use of color alone conveyed in links is complemented with the use of additional visual cues such as an underline upon a mouse hover or keyboard focus. These other visual cues, in turn, prevent a user from needing to rely on the user's ability to perceive colors. Test method: Manual visual checks
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Videos with audio do not play automatically on the World Religions database. On the video player, there is a mechanism available to control audio volume. Testing method: Manual visual checks
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Almost all page functionality within the World Religions database is available using the keyboard. Some current exceptions are: • All the A-Z navigations receive the keyboard focus on a letter but do not activate with the Enter key.

Criteria	Conformance Level	Remarks and Explanations
		 On the My Research page, the keyboard skips the Move and Create New Folder. On the Login page the keyboard skips Forget Password and Create New Account. The interactive image tools in single image pages are not accessible with the keyboard. Testing method: Manual visual checks
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	The keyboard can be used to tab through all content, and focus does not get trapped. Testing method: Manual visual checks
 602.3 (Support Docs) 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The World Religions database does not have any perceptible timed response requirements. Testing method: Manual visual checks
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The World Religions database does not have any moving, blinking, scrolling, or auto-updating content. Testing method: Manual visual checks
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The World Religions database does not use flashing or blinking elements in the user interface. Testing method: Manual visual checks

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)		
Also applies to:		Skip to Main Content bypass link is available on all
Revised Section 508	Supports	pages.
• 501 (Web)(Software) – Does not apply to non-web software	Supports	
• 504.2 (Authoring Tool)		Testing method: Manual visual checks
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)		
Also applies to:		All web pages include titles that describe the topic or
Revised Section 508	Supports	purpose.
• 501 (Web)(Software)	Supports	
• 504.2 (Authoring Tool)		Testing method: WAVE, manual visual and code checks
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		Navigation order of links, form elements, and object
Also applies to:		elements are all in logical and intuitive keyboard focus
Revised Section 508	Supports	order.
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		Testing method: WAVE, JAWS, Manual visual and code
602.3 (Support Docs)		checks
		The purpose of links can usually be determined by text
		alone or by its context to a surrounding paragraph or
		list.
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to: Revised Section 508	Partially Supports	Some current exceptions where the purpose of a link is
		not programmatically or determined are:
• 501 (Web)(Software)		Vious All links on the home page sliders
• 504.2 (Authoring Tool)		 View All links on the home page sliders. At the bottom of the search results page,
• 602.3 (Support Docs)		navigation is not programmatically determined.
		navigation is not programmatically determined.
		Testing method: WAVE, JAWS, manual visual checks
3.1.1 Language of Page (Level A)		The default language of each page in the platform can
Also applies to:		be programmatically determined. HTML language
Revised Section 508	Supports	attributes <html lang="en"> is present in all pages.</html>
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		Testing method: WAVE, manual visual and code checks

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Page elements upon focus do not change substantially on the page. No interference occurs. Testing method: Manual visual checks
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	User inputs and controls are predictable. There are no substantial changes to pages during input of information that could confuse or disorient a user. Testing method: WAVE, Manual visual checks
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	When input errors are detected, the item causing the error is identified, and the error is described in the text on the screen, but it is not read aloud by a screen reader or assistive technology. Testing method: Manual visual checks
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Content that requires user input may not always be appropriately labeled according to accessibility guidelines. Additionally, some labels or instructions displayed as text on the screen may not always be automatically read aloud by a screen reader or assistive technology. Testing method: Manual visual checks
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All pages conform to modern HTML/XHTML web standards. The validator: https://validator.w3.org/found some minor parsing errors, but not significant enough to affect the accessibility of the <i>World Religions</i> database. Testing method: WAVE, validator.w3.org, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Updates to the HTML markup and the WAI-ARIA attributes are needed to facilitate accessibility within the World Religions database better. While the database is regularly updated to conform to many accessibility standards and guidelines, some legacy components not designed with accessibility in mind still appear throughout the site. Therefore, form elements, links, and components generated by scripts may be missing the name, role, or value attributes that work better with assistive technology. Testing method: WAVE, validator.w3.org, HTML_CodeSniffer, manual visual checks.

Table 2: Success Criteria, Level AA

Notes: Content in the *World Religions* database comes from a variety of sources. Most images on the site have alternative text applied to them. However, standalone images accessed via search do not display alternative text for assistive technology, such as a screen-reader. The main reason is a soon to be replaced third-party plugin used initially to view the images more dynamically is blocking assistive technology from accessing the programmatic information of the images. Finally, current accessibility deficiencies do not necessarily mean that the use of assistive technology is impossible. It only means there may be some unclear, redundant, or inefficiently identified content read by assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	There is no live content in the <i>World Religions</i> database. Since there is no content to which this criterion applies, this criterion is satisfied. Testing method: Manual visual checks
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially Supports	We do not provide audio description for prerecorded video. However, closed captioning and interactive transcripts are available for most videos. Testing method: Manual visual checks

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All foreground/background color combinations used for text in the page have a contrast ratio of at least 4.5:1 / 3:1 for large text. Testing method: WAVE, Colour Contrast Analyser, and manual visual checks
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text, including captions, can be resized up to 200 percent without loss of content or functionality. Testing method: Manual visual checks
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Images of text are not generally used and not found during testing. Testing method: Manual visual checks
 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	There are multiple ways to reach core content, including search, browse, and direct links. The main navigation area is always available on every page. Testing method: Manual visual checks
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Heading structures and form labels are informative and compliant with accessibility standards. Testing method: WAVE, JAWS, manual visual checks
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508	Supports	The keyboard focus indicator is visible on all page elements throughout the platform.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		Testing method: Manual visual checks
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The primary language of all pages is identified programmatically using the HTML language attribute (e.g., lang="en"). Any reference to foreign language words, phrases, proper names, terms, or expressions of an indeterminate language will <i>not</i> have any changes in language attributes applied as the core content is in English. Testing method: Manual visual checks
 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The repeated navigational mechanisms, such as top navigations and search options, always happen in the same relative order. Testing method: Manual visual checks
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Components with the same functionality are always identified the same way within the platform. Testing method: Manual visual checks
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	When input error is detected, a suggestion is given to correct the mistake. For example, an incorrectly entered date results in a recommendation for the user to reenter the information into the correct format. Testing method: Manual visual checks
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508	Supports	The World Religions database does not conduct legal commitments or financial transactions on its platform.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		Since there is no content to which this criterion applies,
• 504.2 (Authoring Tool)		this criterion is satisfied.
• 602.3 (Support Docs)		
		Testing method: Manual visual checks

Table 3: Success Criteria, Level AAA

Notes: The World Religions database is not being evaluated for Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The World Religions database content is accessible with Assistive Technology (AT), such as JAWS or NVDA screen reader applications. Exceptions: Some AT keyboard controls could interfere with some of the scrolling mechanisms within the content display areas, for instance, with image slideshows.
302.2 With Limited Vision	Partially Supports	The World Religions database supports browser magnification up to 200%. Additionally, content is generally accessible with AT and does not interfere with controls provided by the operating system, such as high contrast mode.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color		Color may be used to emphasize or
	Supports	highlight specific links or controls, but it is
		usually in addition to other visual cues.
302.4 Without Hearing	Supports	The World Religions database video player
		supports closed captioning and has
		interactive transcripts. When transcripts
		are available, the transcripts are
		downloadable into a separate PDF.
302.5 With Limited Hearing		The World Religions database video player
		supports closed captioning and has
	Supports	interactive transcripts. When transcripts
		are available, the transcripts are
		downloadable into a separate PDF.
302.6 Without Speech	Not Applicable	The use of speech is not required to access
		content on the site.
302.7 With Limited Manipulation	Supports	The World Religions database supports
		standard input mechanisms such as
		keyboard navigation.
302.8 With Limited Reach and Strength	Supports	The World Religions database supports
		standard input mechanisms such as
		keyboard navigation.
302.9 With Limited Language, Cognitive, and Learning Abilities		The World Religions database has no
	Supports	timed response limits. Also, the website
		gives error indications where needed, has
		logical keyboard navigation, and the tab
		focus order and functionality is the same
		across the platform.

Chapter 4: Hardware

Notes: The World Religions database is a website and is not subject to the requirement of this section.

Chapter 5: Software

Notes: The *World Religions* database is a web-only platform and is not subject to non-web software criteria since it has been addressed in the above WCAG 2.0 and Revised Section 508 conformance tables.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is available electronically or can be printed. If alternate formats of documentation are required, they can be made available upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Support is also provided over email, telephone, and live chat.
603.3 Accommodation of Communication Needs	Supports	The World Religions database support team can be contacted for assistance via email, phone, or live chat. Other methods can be made available upon request.

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